

**NOBLE
MEMBERS OF THE CORPORATION MEETING
VIA ZOOM VIDEO CONFERENCE
NOVEMBER 16, 2023**

PRESENT: Fourteen libraries were represented at the meeting by authorized voting representatives (attendance attached).

1. CALL TO ORDER: President Brian Courtemanche at 10:09.

2. APPROVAL OF MINUTES:

Motion: Jenny Benedict moved to approve the October 19, 2023 Minutes, Abby Porter seconds. Kevin Sheehan abstained. Motion carries.

3. TREASURER'S REPORT: Myron Schirer-Suter reported budget on target. The audit is complete and the federal and state returns are being filed.

4. MANAGERS' REPORT:

Evergreen Upgrade – Kathy Lussier

NOBLE staff has been preparing for the Evergreen upgrade to 3.10 scheduled for January 6-7. Information sessions for library staff are scheduled December 7th & December 13th.

Martha Driscoll –

Evergreen release 3.10 will be loaded Saturday, January 6th, 6:00pm. The system will be down from Saturday January 6th to Monday morning January 8th. MOBIUS, our cloud host server vendor will be doing the upgrade. The extended downtime for this upgrade is due to several factors:

- The postgres database will be upgraded from 9.6 to 10. This involves dumping the entire database to a file, installing the new version, and importing the data back into the database. This will take 5-6 hrs.
- The operating system will also be upgraded, and new applications servers need to be built.
- Database scripts will be added

What is affected when Evergreen is down:

- circulation and other staff functions
- authentication via SIP2 (OverDrive, self check, Hoopla, museum pass, EZproxy etc.)
- web catalog
- patron services like placing holds, signing up for ecards

Met with MOBIUS about minimizing effects of the down time and came up with a few solutions:

- A copy of the database will be put on the development server a week before the upgrade. This can be used by staff to search for materials to get call numbers.
- MOBIUS will point the SIP server to the development database in the middle of the upgrade. We will pull the recently added patrons and import them so authentication will be available.
- Self check machines also use SIP and it will be important to not operate those during the down time. You don't want transactions recorded on the training system.

A FAQ will be sent out with all this information and what to expect during the upgrade.

Elizabeth Thomsen –

New features:

- Consolidation of notes, blocks and alerts
- Cover Image Uploader
- Changes to Holdings Editor
- New Staff View in the Angular Catalog
- HTML Formatted Email Notices

The training system will have a copy of the database on November 27th that library staff can access.

Release 3.10 Information Sessions scheduled for December 7th & 13th.

Training sessions will be scheduled January-March for library staff.

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**Kathy Lussier -
Evergreen Community Development Initiative**

The Evergreen Community Development Initiative (ECDI) is looking for a new host to serve as its fiscal agent. ECDI started as the MassLNC Evergreen Development Initiative, which was founded by CW MARS and NOBLE. Paula and I reviewed the financials provided by the current fiscal agent, Evergreen Indiana, to determine the amount of work entailed in taking this on. There will be significant work in getting the financials set up and agreements signed with the various partners, but ongoing support will be minimal. Executive Board reviewed this information and approved informing the ECDI partners of NOBLE's interest in being the new fiscal agent.

Downtime

NOBLE experienced three hours of downtime last week on Monday afternoon. Google Cloud Platform needed to bring our instance down for repair. MOBIUS said this rarely occurs and it is usually to address a hardware issue. When the repair was complete, the primary database server had been deleted. Evergreen is designed to withstand these types of failures, and MOBIUS was able to quickly restore the database from one of the redundancies. A three-hour recovery from a missing database is a best-case scenario in this situation.

NOBLE Advocacy Committee

The NOBLE Advocacy Committee met last week and put out an email for possible hosts for 2024 Legislative Breakfast. The Advocacy Committee plans to support hosts with timelines and other planning materials. NOBLE can provide administrative support. We encourage libraries to consider hosting this event. In addition to promoting the Legislative Agenda, which will include a call for an increase in funding for the state aid for public libraries program, the event will also highlight the eBook licensing bill and Freedom to Read bills that are under consideration. Please feel free to contact Committee Chair Al Hayden at hayden@noblenet.org if you have any questions.

Evergreen Community

Michele Morgan attended the Evergreen Hack-a-Way in Indianapolis during the week of October 23rd. The hack-a-way is an opportunity to create and review code, but also a time when the developer community has discussions about the direction of the project. During the hack-a-way, Michele talked to Equinox staff about getting our new Added Content tab to work on 3.10. Michele had also previously created a fix to a 3.10 problem that caused the browser to freeze if somebody logged out of Evergreen in acquisitions. The fix was added to Evergreen during the hack-a-way. Michele was also able to post a fix to a problem where staff are unable to view a patron's hold groups.

An Evergreen subcommittee working on a funding model for the community held its first meeting earlier this month. I will be chairing the committee. We are starting the process by looking at funding models used by other open-source communities and library organizations.

NOBLE staff participated in the community Feedback Fest last week. The intent is getting bug fixes into the core software as part of the new release process. In total, 50 bug fixes were merged into the core software during the event.

MLA Legislative Committee

The Legislative Committee has been busy with the recent hearing on the eBook licensing bill and the Freedom to Read bills. I submitted NOBLE's written testimony and also gave oral testimony on behalf of MLA. I also helped with MLA's written response to arguments raised by the attorney for the Association of American Publishers.

**Martha Driscoll -
Quipu Ecard**

The service is now live. The code was installed on the production system on October 30th, but it wasn't functioning. The production system is running an older release of Evergreen than the training system where we tested and configured the code. After looking through logs and, a configuration error was found and fixed. Quipu provides an in-house form that can be used to provide a different message that says "see staff to complete registration" or similar.

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SMS Service

Talked to two vendors who provide true SMS, Shoutbomb and MessageBee, not messaging through an email gateway. Also contacting a 3rd vendor who works with library systems and explore some tools in the Evergreen community that can be used to send SMS messages.

5. VOTE TO ALLOW AUTO-RENEWALS ON NETWORK TRANSFERS, Kathy Lussier:

The Resource Sharing Working Group discussed the fact that there are only four NOBLE libraries that have not yet implemented autorenewals. Autorenewals have never been applied to network transfers because not all NOBLE libraries were using this feature. However, this can also cause customer service issues for patrons who might expect all of their materials to automatically renew. The group agreed that they would like to see autorenewals on network transfers. Since that meeting, two of the four libraries have implemented automatic renewals for their materials. I have also reached out to the other two libraries, but have not heard any feedback.

Motion: Allison Babin moved to allow automatic renewals on network transfers, Abby Porter second. Motion carries unanimously.

6. NOBLE AND E-RATE PROGRAM, Kathy Lussier:

NOBLE has not participated in e-rate since early 2000's when CIPA was passed requiring libraries to filter computers to receive funding. At the time NOBLE voted to not filter computers. The State hired a consultant, Aleck Johnson, to work with libraries to provide an overview, benefits, and requirement eligibility of the e-rate program. Aleck was going to attend today's Members meeting, but had a scheduling conflict. A session will be scheduled in a couple of weeks with Aleck and NOBLE library staff. Kathy reviewed the funding percentage availability and savings to NOBLE and libraries. A discussion on filtering ensued amongst directors.

7. EZPROXY SERVICE, Kathy Lussier:

NOBLE has moved its services to cloud hosting, except EZproxy, which is still hosted on a server at NOBLE. The cost is inexpensive through OCLC to host locally. Researching moving EZproxy to the cloud. Received a quote from OCLC for cloud hosting. A 3 year agreement in year 1 would be \$27,000 increasing to \$50,000 in year 3. This is much more than what we pay OCLC to host ourselves.

Martha added NOBLE pays \$80/year for SSL certificates for each library's proxy. There are 23 different instances running on our server. The EZproxy license with OCLC is about \$700/year to host locally. To have it cloud hosted the cost would be \$700 per library for the 23 instances. The advantage of cloud hosting is OCLC manages and keeps the Vendors stanzas updated. The stanzas point to the resource a patron is viewing. If the stanza changes are not updated, the patron will get an error. A statistics package for an additional cost, is also an advantage of cloud hosting.

Researching options and what libraries use EZproxy for and the resources. Martha will be sending out a survey.

8. FY23 VALUE OF NOBLE:

Kathy Lussier stated Ron would send out the Value of NOBLE around this time. Kathy is reviewing it and will hopefully get it out by the end of the year.

9. NEW BUSINESS: None

10. ADJOURNMENT:

Motion: Linda Gardener moved to adjourn. Meeting adjourned 11:20am.

Respectfully Submitted,

Tara Mansfield
Secretary

NOBLE Members Meeting

Thursday November 16, 2023 10:00 AM to 12:00 PM
Zoom Video Conference

#	Name	Library
1	Allison Babin	Beverly Public Library
2	Brian Courtemanche	Endicott College - Diane M. Halle Library
3	Kevin Sheehan	Everett Public Libraries
4	Jenny Benedict	Gloucester - Sawyer Free Library
5	Myron Schirer-Suter	Gordon College - Jenks Library
6	Theresa Hurley	Lynn Public Library
7	Abby Porter	Lynnfield Public Library
8	Kimberly Grad	Marblehead - Abbot Public Library
9	Linda Gardener	Melrose Public Library
10	Kathy Lussier	NOBLE Staff
11	Paula Cartolaro	NOBLE Staff
12	Martha Driscoll	NOBLE Staff
13	Elizabeth Thomsen	NOBLE Staff
14	Al Hayden	Peabody - Peabody Institute Library
15	Michelle Filleul	Reading Public Library
16	Tara Mansfield	Salem Public Library
17	Alan Thibeault	Saugus Public Library
18	Greg McClay	Winthrop Public Library and Museum